BEST BUY PRE-SHOPPING QUESTIONNAIRE
Things to think about (and measure!) before you start shopping

Have questions? Call one of our Appliance Specialists toll-free, 24/7 at 1-800-624-4434.

1. What type of appliance are you looking for? Circle all that apply.
   Freestanding Range  Slide-In Range  Drop-In Range  Wall Oven
   Cooktop  Washer  Dryer  Over-the-Range Microwave
   Dishwasher  Refrigerator  Freezer  Ice Maker/Beverage Center

2. What color are you interested in?
   White  Stainless Steel  Fingerprint-Proof Stainless  Black
   Bisque/Biscuit  Gray  Navy  Red  Other

3. Does your new appliance need to match other/existing appliances?
   If so, what is the brand, color, finish and handle treatment?
   Brand: ______________
   Color: ______________
   Finish: Matte/Pebble/Stone
   Handles: Curved/Tubular/Other

4. How large is the space the appliance(s) will be fitting into?
   (make sure to consider any trim or baseboards in your measurements)
   Appliance ________ Width (side to side) _____ Height (top to bottom) _____ Depth (front to back) _____
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5. How wide is the narrowest doorway between the outside of your home and the desired location for this appliance? ______________

6. How will you be getting your appliance home?
   Home Delivery  Store Pickup (if available)

7. Will you need installation service? [additional fee required]  Yes  No  Not Sure
   [If your appliance is gas, connects to a water line, or requires electrical work, you may need it.]

8. Do you need your old appliance recycled?  Yes  No
   [We will recycle one similar appliance for free; a second appliance for an additional $20.]

9. If there are any models you are already considering, please print off the product detail page(s) from BestBuy.com or write down the brand and model number(s) to share with your Appliance Specialist in store:
   Brand & Model # ______________ __________________
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10. How many people live in your home? ______
Is cooking/washing speed and/or capacity an important consideration in a new appliance as a result of this number?
Yes  No

11. What appliance features are most important to you?

12. What are the biggest problems or needs you want your new appliance to address (clothes that come out wrinkled, being able to entertain in style, etc.)? Your Appliance Specialist can introduce features that might surprise you and solve your most difficult problems!

13. What do you like best about your current appliance(s)?

14. What do you like least about your current appliance(s)?

15. If you are looking for an electric range or dryer, does your outlet fit a 3- or 4-prong plug? ______
(Most homes built before 1996 have 3-prong plugs, most after 1996 have 4-prong plugs. Also, 3-prong cords are gray; 4-prong cords are black.)

HELPFUL TIPS

Make sure to ask your Appliance Specialist about:

- Geek Squad® Black Tie Protection for your new appliance. This offers everything from parts and labor coverage to power surge protection and a no-lemon policy.

- Our professional pre-measurement service. For only $40, you can be certain of the various dimensions in your kitchen or laundry room.

- A new gas flex line, if you are buying a gas range or dryer. You will need to purchase one, as professional installers will not reuse your current line.

- A new dryer vent, if you are buying a dryer. You should replace any plastic dryer vents with something more durable, like steel.

- Any special accessories you might need in order to make your new appliance work. Online, you can find recommended accessories by clicking the "Accessories" tab found on specific product pages.

- ENERGY STAR qualified appliances to help you save on energy costs and protect the environment. A number of them even qualify for rebates.