

# Best Buy™ is committed to assisting you with **factory warranty service and repair information** for your Gaming Consoles.

If you experience any issues with your Gaming Console – after the return period, but within the manufacturer warranty – report the problem to the appropriate contact listed below:

## **PlayStation® – PS2®, PS3™ and PSP®**

**For general information, troubleshooting or installation, please contact Sony Corporation Entertainment America (SCEA) Consumer Services at 1-800-345-7669.**

SCEA warrants to the original purchaser that the PLAYSTATION product shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase. If a defect covered by this warranty occurs during the one (1) year limited warranty period, the consumer must call 1-800-345-SONY (7669) to receive instructions to obtain repair/replacement services.

## **Microsoft® – Xbox® Core, Xbox 360™**

**For general information, troubleshooting or installation, please contact Consumer Repair at 1-800-469-9269 or visit Microsoft's Web site at [www.xbox.com/en-US/support/contact](http://www.xbox.com/en-US/support/contact).**

One (1) Year Express Warranty on Console. Subject to the terms and conditions of this Limited Warranty, Microsoft warrants to you only (the original retail purchaser) that, during the Warranty Period and under normal use and service, the Xbox Console will substantially conform with the printed user instruction materials packaged with the Console. The consumer must call Microsoft Corporation Consumer Support Call Center for all warranty, service and repair issues at 1-800-469-9269/1-800-4MY-XBOX.

## **Nintendo® – DS™ Lite, Wii™, GameCube® & GBA® SP**

**For general information, troubleshooting or installation, please contact the Consumer Assistance Hotline at 1-800-255-3700 or visit Nintendo's Web site at [www.nintendo.com](http://www.nintendo.com).**

If your Nintendo product needs repair or replacement due to physical damage, and is within the warranty period, please call our Consumer Service department at 1-800-255-3700 to discuss available repair options.

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Ask about our Product Replacement Plan  
VALUE AND SERVICE YOU CAN DEPEND ON



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